

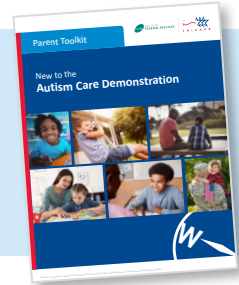
Have questions about the Autism Care Demonstration?

TRICARE implemented many changes to its Autism Care Demonstration (ACD) in 2021.

Health Net Federal Services, LLC (HNFS) offers the following guide to help you easily access the resources and information available to navigate this important program.

I'm looking for a step-by-step guide to the ACD...

The **ACD Parent Toolkit** is designed to help you understand the building blocks of the ACD and the many components working together to support your child. This toolkit describes each step of the program—from eligibility and initial assessments to re-authorizations and eventually, discharge and transition. Find it at www.tricare-west.com/go/ACD > Parent Toolkit.



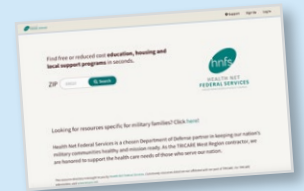
I'm looking for more detail about treatment and authorizations under the ACD in the West Region...

Check out **HNFS' website** at www.tricare-west.com/go/ACD for comprehensive ACD information – from diagnosis to discharge and everything in between, including contact information, how to find authorization and claim status, support resources and more!



I need to connect with resources in my community...

Visit <https://familysupport.hnfs.com>, HNFS' TRICARE West region community resource directory tailored to connect you with free and low-cost services in your community, including military-specific social support resources in and around military installations.



I need to find information about our health plan and benefit details...

Visit **TRICARE websites** (www.tricare.mil/autism and www.health.mil/autism) for detailed information related to your health plan, including ACD-specific benefits details and frequently asked questions.



What resources are available for my providers?

HNFS offers providers step-by-step ACD information, including eligibility requirements, referral and authorization details, provider requirements, billing resources, FAQs, printable guides, and more at www.tricare-west.com/go/ACD-provider. Providers can contact HNFS' ACD-dedicated customer service team at 1-844-866-WEST (9378), option 5 (Monday through Friday, 5:00 a.m.–9:00 p.m. Pacific time) or CS_ABA@hnfs.com for general support and access to their assigned Provider Engagement Specialist. Providers are also encouraged to visit www.health.mil/autism to access TRICARE's ACD webinar series and other ACD resources.



I still have questions...

Reach out to HNFS' ACD-dedicated customer service team by phone at 1-844-866-WEST (9378), option 5 (Monday through Friday, 5:00 a.m.–9:00 p.m. Pacific time) or by email at CS_ABA@hnfs.com.

